



- COLOR MFD
- MONO MFD





# We Rent Copiers !!! So "Don't Get Stuck Buying It-Rent It"

# www.officeinnovation.in

9911200826, 9911200828, 9911501786, 9910209048

"Our best Clients are the hottest Prospects for our Competitors"





# **ABOUT US**

OFFICE INNOVATION is a document technology company founded in year 2000 to deliver Products and Services that helps Business Communication more efficiently and effectively.

We are a group of professionals worked with various Multinationals like Xerox and having high experience in the field of Color & Mono MFD.

OFFICE INNOVATION has established its expertise in COLOR & MONO MFD backbone setup of several large Indian Enterprises. We offer a large selection top of Line Heavy Duty COLOR & MONO MFD to fit your Office needs.

All copier/printer Rental includes Maintenance, Supplies and Spare Parts (Excluding Paper) on variable rolling contracts with an agreed no. of free copies per month.

To be Preferred Technology Integration and Service Organization at a reasonable cost to the Customers without letting them invest in an Equipment and Maintenance.

Our team comprises of Qualified Technician and Dedicated Personal. Our team of Engineer's work in close Co-ordination with our clients and has in-depth knowledge of repairing concerned BRAND PHOTO COPIER Machines.















# **RENTAL ADVANTAGES**

Low Copy Cost & High Copy Quality.

No Investment.

No Maintenance Charges.

No Risk & No Surprise Bills.

High Speed Color Copier/Printer.

Replacement of Copier Every Three Years.

Free Upgrade of Latest Technologies.

Rental Inclusive All Spare & Consumables.

Advance Consumable At Customer Site.









# **VISION STATEMENT**

IN COLOR & MONO
'MFD' THROUGH CUSTOMER

DELIGHT, KEEPING PACE WITH

LATEST TECHNOLOGIES BY

CONFORMING TO SPECIFIED

REQUIREMENT OF

CUSTOMER.

Icon Office Innovation Pvt. Ltd

Managing Director





# **MISSION STATEMENT**

"WE REMAIN COMMITTED FOR
SATISFACTION OF OUR
CUSTOMERS, ASSOCIATES AND
SOCIETY AT LARGE THROUGH:
EXCELLENCE IN QUALITY
VALUE FOR MONEY, ON THE TIME
DELIVERIES AND CONTINUAL
IMPROVEMENT."

Icon Office Innovation Pvt. Ltd

Managing Director





# MOTTO

Office Innovation is well equipped with today's latest Technology or Techniques and we are all set to discover a New Market with Zeal and Enthusiasm.

We want to make our Customers happy with our Services and Techniques to build a fruitful relationship with the customer.

Our motto is to provide best Deals to the Customer with the following:

- Performance with Productivity.
- Customer made Services.
- Personalized Services through Account Manager.
- Flexibility with reliable Service.

Our mission is to meet and exceed the expectation of the corporate and professional communities with premium Quality, Cost Effective Rental Solutions.







### **HOW ARE WE DIFFERENT?**

The difference lies in the service delivery. In any Organization Cost, Quality & Service place a very pivotal role in determining the vendor selection.

It is very important for a customer to look for a right vendor to out source its documentation services at a right price.

We are different because we always believes in customer satisfactory services this is why we have placed our Engineer's locationally.

If customer faces any problem with the existing printer we have the ability to replace the printer immediate with a new one.

Many a times customers ask us, how are we different with all vendors supplying if not same but similar kind or use Equipments/Technologies.

## It can be answered in 3 simple points:

- 1 Understand the truth behind the solutions docs service deliver Our back office operations, where we have strong networks with direct communications and information exchange, we ask our vendors to supply us with our proven and tested cutting edge technology to provide unmatched value to the customer.
- 2 Genuine parts and consumables support in an integral part of our service delivery and since we assure our customers with high efficiency standards, this is one such requirement which is an integral part of our standardized quality process and efficient service delivery.
- Time period of the consistent services rendered is important part of all said and done. In case the customer gets the value of what we offer we stay there long enough. Our average customer retention period has been staggering 10 years on an average and increasing. Moreover, if service has been an issue for any discord, we can assure you, it is the last on our client's list.





## **CUSTOMER SERVICE SUPPORT**

Customer Call is important to us, we will receive your call in a prompt and courteous manner on every Business day.

#### OFFICE INNOVATION HAS:

- Location wise Engineers: For providing better and hassle free services, We have placed Engineers locationally.
- Delivery of Machine on or before committed Time.
- Trained Engineers : We have a team of Engineers who are trained directly from **Konica Minolta**.
- We provide complete Quality Products.
- Maintaining enough inventory of Machines & Consumables.
- Maximum Service call response time will be 2 hours once you contact us.

 Our customer support service will immediately evaluate your service requirement and will immediately dispatch to the appropriate field technician or to our full time experienced help desk.







# **OUR METHODOLOGY**

- Office Innovation believes in Team Work.
- We focus on our service because we believes in high productivity without wasting Time.
- We trained our Engineers / Technicians professionally to meet Customer's need and build an exceptional working relationship with the Client.
- We provide solutions with print management services for an efficient usage of print resources and control.
- Through print managing solution customer can manage overall Printing, Track and Report all aspects on printing domain.
- Our professional team strives hard to offer qualitative products as per the clients requirements.







# DISPATCHER PARAGON PRINT MANAGEMENT

### √ Category



User & Cost Management

#### **√Characteristics**

- Detailed output and cost reporting
- Cost assignment and chargeback
- Central user and role management
- Budget and quota management

# **KEY FEATURES**

#### ✓ Detailed output and cost reporting

- Web reports: Easy creation of detailed overviews and flexible reports that can cover all activities of single users or user groups, this facilitates the monitoring of costs on a daily, weekly and monthly basis or over longer periods.
- Management reports: Automatic as well as on-demand compilation of such reports to provide the company's management with comprehensive overviews detailing the entire print environment in a clearly structured and easy-to-grasp layout
- Export of report results: Export of reports into various formats to facilitate and speed up the sharing of results.
- Automated reporting: Scheduling function that generates reports automatically at regular intervals (monthly, quarterly or annually) for an even more comprehensive overview.

#### √ Cost assignment and chargeback

- Print accounting and monitoring: For the easy compilation of comprehensive print histories, all print activities in the network can be tracked in real time. The Dispatcher Paragon embedded terminal provides detailed copy, scan and fax accounting (also possible via external terminals).
- Flexible cost allocation: The administrator can assign users to specific cost centres; alternatively, each user can individually select the appropriate cost centre or project before printing.
- Individual price calculation: Different devices, cost centres and users can be assigned individual price lists.
   Thus, even in a heterogeneous print infrastructure an accurate calculation of print costs is possible.
- Tracking of third-party devices: Print job tracking can cover the entire corporate printing infrastructure; i.e. it is also possible for non-Konica Minolta devices.

#### √ Central user and role management

- Centralised user management: Individual user access rights to MFPs for copy, print, scan and fax functionalities can be easily and conveniently managed centrally.
- User access roles: The administrator can grant users different levels of device access and device functionalities, the levels are easily managed by creating corre sponding user roles.
- Centralised authentication management: User log-in Types to the device include card authentication, user credentials and PIN authentication, with the administrator determining which type of user authentication should be active

#### **Budget and guota management**

- Easy budget assignment: The administrator can assign individual budgets to different users – which facilitates limiting the printing activities of specific users in order to keep print, copy, scan and fax costs under control.
- Periodic budget reset: The budgets assigned to individual users and user groups are best managed via automatic reset or top-up at specified intervals; this relieves the administrator of such a mundane task. It is still possible to resetting and change budgets or quotas manually, which allows for exceptional print jobs inbetween.
- Payment system: Dispatcher Paragon offers various convenient options to reload their user accounts:
- Cash desk reload: A cash desk operator collects money from the user, which he then credits to the user account via the Dispatcher Paragon Cash Desk Management application.
- Self-service reload: Via a payment machine users are able to pay money (coins and bills) into their account directly.





# **DISCOVER THE FUTURE OF WORK**

Revolutionize your

# **WORKSPACE**

With Game-changing Solutions

Experience a workplace transformation like never before with Innex Cube, Ideao Hub, Innex Connect, and Innex C570.

Transform productivity, connectivity, and collaboration by setting a new standard for modern businesses.



# **AMPLIFY CREATIVITY FOR**

# **GREATER PRODUCTIVITY**

Transform collaboration into a dynamic, creative process with **Ideao Hub.**Unveil your ideas through digital drawing and writing, leading to heightened productivity and innovation.





# **COMPANY ACHIEVEMENT**

With over 20 years of experience Office Innovation providing Cost Effective Print Management Solutions to the customers.

Servicing more than 250 satisfied customers only because of our customer satisfactory services. We are getting a major part of business through references.

Our flexible rental program allows you to upgrade or change your rental program.







## **OUR PRODUCTS RANGE**



**A3 Colour & Mono Multifunctional Printers** 



#### **MACHINE SERIES**

**Color MFD**: C226i, C227i, C266i, C251i, C301i, C361i, C451i **Mono MFD**: 205i, 225i, 266i, 306i, 227, 287, 367, 451i





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